

8701 John Carpenter Frwy, Suite 230 Dallas, Texas 75247

Document Number:1091

Phone :1-855-359-9555

## Terms & Conditions of Fyrelane USA.

**Distributor Agreement:** All Distributors or Potential Distributors should have or be willing to sign a distributor agreement to maintain or become a distributor with Fyrelane USA for discounted pricing and special promotional offers.

**Customer Agreement:** Customers are not to represent themselves as distributors of Fyrelane USA products and services. Customers are not given branding rights to our logos or any marketing material for the intent to use in the market place without the written consent of Fyrelane USA. Customers will not be given rights to discounts similar as distributors and/or special distributor promotions.

**Payment Terms:** Terms set forth herein are not to exceed longer than 30 days from the date of invoice, All Terms are set at NET 30. Not paying with in terms may result in the suspension of your account and will be sent to debt collections if an outstanding balance is owed at the time of account closure.

**Late Charges/No Payment:** A late charge of 1.5% per month will be charged on all past due accounts. Accounts past due 30 days or more may be subject to credit hold or initiate the process of debt collection. Fyrelane USA reserves the right to close your account for no payment.

**Credits:** Credits that are issued to distributors, customer or OEM dealers are valid for ninety (90) days from the date of credit issue. Credits not used within the ninety (90) day period will be forfeited. Customers who take discounts to compensate for forfeited credits will still owe the remaining balance.

**Taxes:** All prices and quotations are subject to local, state and federal sales tax where applicable.

**Prices:** Prices and discounts are subject to change without notice. Prices charged will be the prices in effect at the time of shipping. Unless otherwise specified, all prices may be FOB Dallas, Texas, FOB Houston, Texas or FOB Corsicana, Texas.

**Returned Goods:** Fyrelane USA must be notified within 30 days of your intent to return a purchased product. Prior to the return of an item, Fyrelane USA will issue an RMA after a return is approved. Returns are subject to a minimum 25% restocking fee unless otherwise agreed upon by an Fyrelane USA representative. This does not apply to returns of defective goods or shipping errors. Items which are purchased with a volume discount and returned are subject to review and may generate a recalculation of pricing at the time of return if all items are not returned. We reserve the right to refuse any return unless item is defective from manufacturing.

**Claims:** You must report any damaged shipments within twenty-four (24) to forty-eight (48) hours of receipt of goods. Failure to report your claim within twenty-four (24) to forty-eight (48) hours after receipt of goods may forfeit your claim process with Fyrelane USA. We reserve the right to deny or process claims after the due time.

**Special Order/Custom Items:** Items produced to special specifications may not be cancelled after order has been accepted and manufacturing has been initiated. \*Special Order or Custom items will not be available for return unless item is defective from manufacturing.

**Warranty:** Fyrelane USA warrants each new product produced by us to be free from defects in material and workmanship under normal use and service for a period of one (1) year after delivery of product. This warranty is in lieu of all other warranties expressed or implied. We neither assume nor authorize any person to assume for us any liability in connection with the sale of our products.

Please Sign that you acknowledge and agree to our terms set forth above.	
Print Name:	Signature:
Evrelane LISA   8701 Io	n Carnenter Frwy Suite 230 Dallas Teyas 75247   Phone: 1-855-359-955